

INDUSTRY

Business Process
Outsourcing (BPO) /
Service Bureau

GOAL

Transform boxes of
records into indexed and
searchable digital files
under records
management.

Challenges

- Managing records and documents for over thousands of clients who submit vast numbers of boxes containing their records.
- Over 1 billion pages/year and growing fast.
- Must create and apply complex retention policies for this data.
- No one knows the identity of each document, what information it contains, or what retention policies should be applied.
- Future plans to include ESI under mgmt.
- Legacy capture can't handle this.
- Margins are already razor-thin.

Outcomes

- Reduction in document prep time and costs of separator sheets
- Higher classification accuracy rates (> 80%)
- Far fewer exceptions than legacy capture.
- Reduces operating costs through elimination of redundant tools and applications.
- Ready to offer born-digital document management services.

Haystac Solution

- Enables scanning without separator sheets.
- Analyzes the files, then performs document identification, separation and classification.
- Document contents are also extracted to enable future searching or data mining.
- The results are passed into a Box information governance solution and prepared for cloud-based access by the customer.
- Petabyte-scale performance.

The Haystac Difference

- Logical Boundary Detection (AI)
- Combining Visual and Textual AI classification methods
- Multiple AI Machine Learning methods
- Outlier detection using AI
- Manages both ESI and Scanned files in one platform
- Legacy capture cannot do all of this.