

## INDUSTRY

Information  
Management Services

## CUSTOMER

The world's largest  
privately-held  
information management  
services provider

## GOAL

Classify almost 1 billion  
scanned pages per year.

### Challenges

- Managing records and documents for over 30,000 businesses who submit vast numbers of boxes containing their records.
- Over 900 million pages and growing fast.
- Must create and apply complex retention policies for this data.
- No one knows the identity of each document, what information it contains, or what retention policies should be applied.
- Future plans to include ESI under mgmt.
- Legacy capture can't handle this.
- Margins are already razor-thin.

### Outcomes

- Higher accuracy rates than legacy capture.
- Fewer exceptions for human intervention.
- Reduced processing and storage costs.
- Increased margins.
- Future-proof for digital files (ESI).

### Haystac Solution

- Analyze the files, then perform document identification, separation and classification.
- Document contents are also extracted to enable future searching or data mining.
- Haystac identifies ROT for disposition.
- The results are passed into the company's information governance solution and prepared for cloud-based access by the customer.

### The Haystac Difference

- Manages both ESI and Scanned files in one platform
- Both Visual and Textual classification methods
- Multiple Machine Learning methods
- R.O.T. detection
- Outlier detection
- Legacy capture cannot do all of this.